



INOVA WARRANTY

Inova LLC, of Guilderland Center, NY warrants its product mechanisms to be free of material or manufacturing defects for fifteen (15) years from the date of shipment.

Case goods and panel components of our products are warrantied to be free of material or manufacturing defects for five (5) years from the date of shipment.

Upholstery components are warrantied as follows:

Fabrics are warrantied only to the extent of the warranty provided by the fabric supplier. Since manufacturers of upholstery fabrics do not guarantee their products for wearing quality, color- fastness, shrinkage, wrinkling and stretching, those properties are not covered under this warranty.

Cushion foam is warrantied against abnormal loss of resiliency of the upholstered furniture, for three (3) years. Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear, and are not defects.

Other filling Materials are warrantied against loss of resiliency for three (3) years. Compressing of polyester with use is not considered loss of resiliency. From time to time, your upholstered furniture will need fluffing up as any upholstered furniture should be regulated with use.

Faulty parts will be replaced or repaired to a serviceable condition free of charge to the original purchaser, providing that the products were properly installed and maintained in accordance with the manufacturer's assembly and maintenance instructions. No warranty is made for wear under normal usage, exposure to extreme heat or moisture, alterations or abuse.

The foregoing warranty is exclusive and Inova makes no other warranties or claims to fitness for purpose or warranties of marketability.

Repair or replacement in accordance with this warranty is the buyer' s sole and exclusive remedy for any defective products, whether buyer' s claim arises under contract, tort or otherwise. Seller s liability on any claim of any kind shall in no case exceed the price allocable to the merchandise which gives rise to the claim. In no event shall Inova be liable for special, incidental or consequential damages.

Inova assumes no liability for products lost or damaged in shipment. Buyer should not accept damaged shipments. Inova will assist Buyer in settling freight claims if documents sufficient to substantiate the claim are received within fifteen days from receipt of shipment.

All repairs and returns must be approved, in writing, by the factory before action is taken. All claims are to be reported to: Inova LLC, Customer Service Department, PO Box 20, Guilderland Center, NY 12085.

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